

Dr Alpesh Patel  
Chairman, Enfield CCG  
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My Ref :

Your Ref :

Date : 17 December 2013

Dear Dr Patel,

**Barnet, Enfield and Haringey Mental Health NHS Trust – Care Quality Commission Report**

I write to you further to the publication of the Care Quality Commission's Report into the mental health services provided at the Chase Farm Hospital site.

Whilst the improvements that have been made since the previous inspection in March are welcomed and some examples of excellent care provision have been cited, it is disappointing to read that a number of standards were not met (four out of six) and that the apparent lack of an effective quality assurance system has resulted in improvements in one ward not being robustly applied across all wards.

It is also of concern to note that there were examples of a lack of understanding of the way the Mental Health Act and Mental Capacity Act are used in psychiatric inpatient settings, poorly planned mealtimes, incomplete capacity assessments, patient records and risk assessments and poor staff interaction.

As Chair of the Health and Wellbeing Scrutiny Panel in Enfield, I am concerned about the future provision of mental health services in Enfield. Services appear

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to be at breaking point and demand currently far outweighs the level of resources available. I look forward to hearing how the CCG intends to assure itself, therefore, that the issues raised in the CQC Report are being addressed and that the required standards of care will continue to be delivered at the Chase Farm site.

I hope you will agree that, as commissioners, such measures are critical to ensure that some of the Borough's most vulnerable residents receive the quality of care they deserve.

I look forward to your response.

Yours sincerely



**Councillor Alev Cazimoglu**  
**Chair of the Health and Wellbeing Scrutiny Panel**

c.c.

Liz Wise - Chief Officer, Enfield CCG

Michael Fox – Chair, Barnet Enfield and Haringey Mental Health NHS Trust

Maria Kane – Chief Executive, Barnet Enfield and Haringey Mental Health NHS Trust

Cllr Doug Taylor – Leader, London Borough of Enfield

Cllr Richard Cornelius – Leader, London Borough of Barnet

Cllr Claire Kober - Leader, London Borough of Haringey

Rob Leak – Chief Executive, London Borough of Enfield

Ray James – Director of Health, Housing and Adult Social Care, London Borough of Enfield